AsPaC NEWSLETTER

July 2025 - June 2026 Volume 15

AsPaC
Assisi Palliative Care
Do Everything for Love
Even the Most Ordinary Things

FOR FREE DISTRIBUTION

Our VISION

"DO EVERYTHING FOR LOVE EVEN THE MOST ORDINARY THINGS"

With support from the community, we will provide the best compassionate,competent and loving care to all those who suffer from life-threatening illnesses.

Our MISSION

To empower people to live with dignity and hope whilst coping with illness and loss by providing quality medical care, spiritual and psychosocial support to patients and their families.

Our CORE VALUES

Honour and Respect the wishes of our patients

Excellence of care

To always serve with Compassion and Love

COMPASSION | LOVE | DIGNITY | CARE

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MESSAGE FROM THE CHAIRPERSON OF AsPaC BOARD OF DIRECTORS

I joined AsPaC as a Director and Member in 2020, four years after the passing of my mother, AsPaC co-founder Mrs. Linda Phang. At the time, I was reluctant to step into a role so closely connected to my personal grief. I was not yet ready to walk the path my mother had so courageously forged as a palliative care patient herself.

Over the years, however, that journey has brought healing. Experiencing palliative care from the perspective of a family member has given me a deep appreciation of the invaluable role that home-based palliative care plays in providing comfort, dignity and unwavering support to patients and their loved ones during life's final chapter.

The past year has been one of remarkable generosity from our community. Between July 2025 and June 2026, AsPaC raised a total of RM721,552 through our fundraising initiatives:

· 10th Anniversary Fundraising Dinner (SJK (C) Yuk Chai): RM685,552
· Christmas Sale: RM17,000
· HoneyFest: RM17,000
· St. Ignatius Church Car Boot Sale: RM2,000
· Donation from elc International School (2026) – Sierramas & Cyberjaya campuses: RM8,800

To every donor, volunteer, sponsor and supporter, thank you. Your generosity enables AsPaC to continue providing **free home-based palliative care** to patients, regardless of their background or financial circumstances. Your support also sustains our dedicated team of doctors, nurses and counsellors, who work tirelessly to bring compassionate care into the homes of those who need it most.

Looking ahead, the Board remains committed to strengthening AsPaC's long-term sustainability. One of our key priorities is to secure tax-exempt status under **Section 44(6) of the Income Tax Act 1967**, allowing us to attract greater support and expand our impact in the years ahead.

Finally, to my late mother—thank you for planting the seeds that have grown into the compassionate organisation AsPaC is today. We hope to continue nurturing your vision, bringing comfort, dignity and hope to every family we serve. May your legacy continue to inspire us, and please continue to pray that our mission reaches all who need it most.

With a grateful heart

Dorothy Phang
Chairperson of the Board 2026

AsPaC's 10th Anniversary Fundraising Dinner: A Decade of Compassion and Care

AsPaC's 10th Anniversary Fundraising Dinner 2025 was a memorable evening that celebrated not only a milestone in our organisation's journey, but also the many individuals whose generosity and dedication have made our work possible over the past decade.

Guests were greeted by an energetic Lion Dance performance that marked the auspicious beginning of the evening's festivities. The foyer came alive with a variety of stalls that offered unique handcrafted items. Beautiful artificial handmade flowers and artisanal candles drew much admiration, while paintings by artists Michael Lip and Rohini A provided guests with an opportunity to appreciate and support local artistic talent. AsPaC's merchandise stall was another highlight, with the hand-sewn tote bags crafted by Sue Yoong proving especially popular among attendees.

The evening's programme featured an array of performances that entertained guests throughout the night. A spirited Chinese drum performance by a group of children captivated the audience and set a festive tone. Comedian Kavin Jay had guests laughing with his trademark wit and humour, while a live band kept spirits high with a nostalgic selection of beloved oldies during dinner.

Among the most poignant moments of the evening was a heartfelt tribute by Dr Por, who shared the story of Arthur, AsPaC's cherished pet therapy dog, who passed away a year ago. In recognition of the gift of Arthur to AsPaC, a portrait of Arthur, painted by AsPaC's Dr Lalitah Jeyasingam, was presented to Mario Richard Peter, Arthur's owner. Arthur touched the lives of countless patients and families through his gentle presence and unconditional affection. AsPaC is proud to have been the first NGO in Malaysia to introduce pet therapy for home patients, and Arthur's legacy continues to remind us of the many forms that compassionate care can take.
The celebration concluded with an eagerly anticipated Lucky Draw, bringing excitement and joy to the evening's final moments.

As we reflect on this special occasion, we extend our deepest appreciation to the Organising Committee and volunteers whose tireless efforts ensured the success of the event. We are equally grateful to everyone who purchased tickets, as well as the many generous donors who contributed prizes for the Lucky Draw. Your support and belief in our mission enable us to continue providing compassionate palliative care to those who need it most.

Last but not least, our heartfelt appreciation goes to Nigel Skelchy for being an exceptional Master of Ceremonies at our event. His articulate presentation, engaging personality and ability to keep the audience entertained created a warm and lively atmosphere throughout the evening.

Nigel also ensured that the programme stayed on schedule with his excellent timekeeping, allowing each segment to flow seamlessly. His professionalism and energy played a significant role in the success of the evening, and we are truly grateful for his generous support.

AsPaC's 10th Anniversary Fundraising Dinner was more than a celebration of the past ten years. It was a testament to the strength of community and a reminder that together, we can continue to bring comfort, dignity and hope to patients and families for many years to come.























Sweet Success: Honey Fest Raises RM17K for AsPaC

In March this year, AsPaC launched its **Honey Fest Fundraiser**, offering supporters the opportunity to enjoy a premium product while contributing to a meaningful cause.

The fundraiser featured **Tualang Organic Honey**, a superior brand of natural honey generously donated by the **Better Malaysia Foundation**. Renowned for its rich flavour and health benefits, the honey proved to be an instant favourite among our supporters.

The response was overwhelming. Priced at **RM30 per bottle**, all **25 cartons** were sold out within just **two weeks**, raising an impressive **RM17,000** for AsPaC's palliative care services.

The success of Honey Fest demonstrates the incredible impact of community partnerships and the generosity of our supporters.

AsPaC extends its heartfelt gratitude to the **Better Malaysia Foundation** for their generous donation of the honey, and to everyone who supported the fundraiser. Together, you have shown that even a simple jar of honey can make a lasting difference in the lives of those who need it most.



SIC CAR BOOT & PRELOVED SALE

What a wonderful day of community spirit, generosity and teamwork!

AsPaC was honoured to be the only charity stall at the SIC Car Boot & Preloved Sale held on Sunday, 14 June. Dressed in our bright and colourful AsPaC aprons, our volunteers certainly stood out from the crowd and helped attract many visitors to our stall.

Throughout the day, we were deeply encouraged by the overwhelming support from members of the public. Many stopped by to browse and purchase our preloved items, while others, touched by our cause, chose to make donations even without taking anything home. Every contribution, big or small, was a meaningful gesture of support for the work we do in providing compassionate palliative care to those in need.

The event was not only about fundraising but also about creating awareness of AsPaC's mission within the community. It gave us the opportunity to share who we are, what we do, and the difference that compassionate care can make in the lives of patients and their families.
A heartfelt thank you to all our volunteers who gave their time, energy and enthusiasm to make the day such a success. A special Thank you goes out to Julian Jansen and Mr Chui who helped load and unload the pick up van.

To Mag and her volunteers, thank you for sorting and setting up the items, engaging with visitors, managing sales and packing up at the end of the event.

The dedication and teamwork of the whole team truly shone through that day.

We are delighted to share that the SIC Car Boot & Preloved Sale raised a total of RM2,000 for AsPaC. These funds will go towards supporting our free palliative care services, including medical care, medications, medical equipment and psychosocial support for our patients and their loved ones.

To everyone who donated items, visited our stall, made a purchase, donated on-site and cheered us on — thank you for standing with AsPaC. Your kindness enables us to continue serving with compassion and love.



A HEARTFELT THANK YOU TO elc INTERNATIONAL SCHOOL , SIERRAMAS

AsPaC would like to express our sincere gratitude to elc International School, Sierramas for their generous donation of RM7,000, raised during their recent concert - "Flashback Fever - Music from the 60s-80s".

The evening was a wonderful celebration of timeless music, bringing together students, teachers, parents and the community in a spirit of joy and generosity.

Through their talent and enthusiasm, the elc community has made a meaningful contribution to supporting palliative care.

This donation will help AsPaC continue providing compassionate care and support to patients and families facing life-limiting illnesses. Your kindness helps ensure that no one has to face these difficult journeys alone.

Thank you elc International School for turning music into a powerful force for compassion and care.

#ThankYou#CommunitySupport
#PalliativeCare
#MakingADifference













A HEARTFELT THANK YOU TO elc INTERNATIONAL SCHOOL , CYBERJAYA

Art students from the primary and secondary sections of elc International School, Cyberjaya campus, recently came together in support of AsPaC through two meaningful fundraising initiatives — the Chinese New Year Cookie Sale and the Easter Cookie Sale.

Held over two days each, on Mondays and Tuesdays just before the respective festive celebrations, the cookie sales brought excitement and a strong spirit of compassion across the school community.

The students played an important role in promoting and selling the cookies, enthusiastically encouraging friends, teachers and parents to support the cause.

What made the initiative especially heartfelt was that every cookie was lovingly home-baked and decorated by Ms. Bushra and her daughters - making the effort a deeply personal contribution from the family in support of palliative care services.

Through the enthusiastic participation of the students and the generosity of the school community, the initiative successfully raised RM1,700 for AsPaC.

The cheque donation presented by elc International School reflects the school's commitment to compassion, community service and making a meaningful difference in the lives of patients and families under palliative care.









Celebrating a Decade of Partnership with BECAUSE

For more than 10 years, Aspac has been privileged to partner with **BECAUSE (Persatuan Penyayang Komuniti)**, a social initiative by the **Community Care Society of Malaysia**. Throughout the years, this partnership has been built on a shared commitment to improving the lives of those in need and creating meaningful impact within our community.

BECAUSE is dedicated to empowering non-governmental organisations (NGOs) to bring about positive change through meaningful experiences. Guided by the belief that the collective power of people can transform the lives and circumstances of the less fortunate, the organisation works tirelessly to spread awareness, provide contextual training, raise funds and organise sustainable community initiatives.

Their inspiring tagline, drawn from the words of Helen Keller, perfectly reflects the spirit of this collaboration:

"Alone we can do so little; together we can do so much."

That spirit of togetherness was evident once again last December when BECAUSE presented Aspac with a generous donation of **RM11,000**. This contribution will go a long way in supporting our palliative care services, enabling us to continue providing compassionate care and support to patients and their families.

We are deeply grateful to BECAUSE, the Community Care Society of Malaysia, and everyone who has contributed to this partnership over the past decade. Your unwavering support demonstrates what can be achieved when organisations and communities come together with a shared purpose.

Thank you, BECAUSE, for standing alongside Aspac for more than a decade.



Alone we can do so little; together we can do so much.

Malaysia Hospice and Palliative Care Conference (MHPCC) 2026

ASPAC's medical team and staff had the privilege of attending the Malaysia Hospice and Palliative Care Conference (MHPCC) 2026, held at SACC from 18–20 June.

A highlight of the conference was the presentation of the inaugural Pearls of Dignity Awards, part of the Leong-Ding Family Foundation Awards, established to honour the unsung heroes and organisations dedicated to providing compassionate end-of-life care in Malaysia.

The awards recognised excellence in the following categories:
* Outstanding Pearl of Dignity Award
* Palliative Team of the Year
* Palliative Allied Health Service of the Year
* Individual Excellence Award

The 2026 conference also paid tribute to Dr Michael Yoong Meow Loke, who was inducted onto the MHPCC Wall of Honour in recognition of his significant contributions to the field of palliative care.

Congratulations to all the award recipients and honourees. Your dedication, compassion and commitment continue to inspire and advance palliative care in Malaysia.



Nurses Day

This year, we celebrated Nurses Day with a special lunch at Garden Seafood Restaurant, bringing together AsPaC's nurses, admin staff and volunteers in appreciation of the dedication and compassion shown by our nursing team every day.

Rain or shine, our nurses continue to bring comfort, care, and dignity into the homes of patients and families across the community. This gathering was a small but meaningful way to thank them for their commitment, teamwork and unwavering service.

To all our nurses — thank you for the compassion you give so freely and the difference you make in so many lives.



Gratitude Corner

Dear Pauline,

Good day.

I am writing to express my deepest gratitude for the extraordinary care, compassion and dedication you demonstrated every day in supporting my parents and our families during the most challenging time of our lives. After my mom, Vir Kaur, was diagnosed with brain cancer in 2025 you have given us your continuous support. Your role in palliative care goes far beyond providing clinical treatment. It encompasses emotional support, empathy and the creation of a safe, comforting environment where patients and their loved ones feel seen, heard and respected. You treated and cared for my mom as if she was your own mom and we really appreciate that.

Your ability to communicate with honesty, sensitivity and patience, whether delivering difficult news, guiding our families through complex decisions or simply offering a reassuring presence reflects a profound commitment to holistic care. I am particularly moved by the way you nurture with trust and dignity, acknowledging each person as a unique individual while managing their physical, emotional, social and spiritual needs.

Through your gentle guidance, attentive listening and the countless small acts of kindness that cannot be measured, you eased suffering in ways that left an impact on my mom and our family. Your work is often invisible, yet it forms the cornerstone of meaningful end-of-life experiences, offering comfort, peace and reassurance when it is needed most.

Please accept my heartfelt appreciation for your ongoing dedication and professionalism. The positive difference you make resonates deeply, not only in the lives of those you care for directly but also in the broader community that witnesses the extraordinary values embodied in your work. You transform vulnerability into moments of dignity and compassion, and for that, I offer sincere thanks on behalf of my family from the bottom of our hearts.

Wish you all the very best in future and keep doing what you are doing, GOD bless you.

With profound respect and gratitude,

BALVIN
JUNE 2026

I write this email to show my support and appreciation to **AsPaC (Assisi Palliative Care)** and members of the palliative care team.

Due to the fact that my late Dad didn't want to go to hospital and preferred the comfort of his home, I faced the dilemma of a tough battle ahead as I had no idea on how to navigate this predicament I was in.

With sheer luck, I was informed by a doctor about **AsPaC**. With one phone call, they were there to assist me steer the ship in the right direction. With unwanted opinions from well-meaning people, the **AsPaC** team steered me in the right direction with their sound and clear advice. They also guided me through the process of attaining a medical bed, medical equipment etc.

Together with frequent visits to check on my dad they also made time to check with the family on how we were coping. For this I am truly grateful. For those who are going through or may go through the same journey, I would like to point out how this experience has deepened my appreciation for the invaluable work done by **AsPaC**.

They were there for me when I couldn't think and they helped me process everything.

Thank you.
GOOD JOB AsPaC!!

On a side note:

NURSE WENNIE - your patience with my family and your constant care is truly remarkable. I couldn't have done it without you. Thank you.

DR PEARL - beyond your wit, it was your heartfelt compassion and willingness to truly listen - especially to my mum's stories - that meant so much to us. It's rare and refreshing to see someone who genuinely loves what they do.

DR LALITHA - Thank you for your expertise, wisdom and time. You went straight to the point and that is truly appreciated. I apologise to those that I've missed out, but, thank you for helping me through this tough time. I have attached a small donation from my family to you.

SINCERELY
NEIL ELROY FERNANDEZ

Dear Team,

I would like to express my sincere gratitude to the palliative care team for the wonderful support provided to my dad and our family.

A special thank you to Pooleen, who has been incredibly caring, compassionate, and consistent throughout this journey. She was always there when we needed her, providing both practical guidance and emotional support during a very challenging time. Pooleen has a nurturing nature and a calm demeanor that brought comfort and reassurance to our family during difficult moments. She regularly checked in on us, explained things clearly, and always made us feel supported. Knowing that Pooleen was caring for my dad gave me confidence and peace of mind that he was in good hands, and we are deeply grateful for her dedication, kindness, and unwavering support.

I would also like to thank Dr. Pearl for her guidance and support, especially during emergencies. It was very reassuring to know that help was available when needed, and I am grateful for her thoughtful care in managing my dad's needs. Beyond medical advice and prescribing medication, she also offered comforting perspectives and gentle reminders about how to spend meaningful time with my dad, helping us focus on what truly mattered during this precious time. Her compassion and holistic care meant a great deal to our family.

My sincere thanks as well to Steven, the psychologist, who helped us navigate the emotional challenges of this journey. His support provided comfort during a difficult time, but what helped most were the perspectives and insights he shared. They helped shape my thinking and this helped with the grieving process. I am truly grateful for his guidance and understanding.

The care, compassion, and professionalism shown by the entire team made a meaningful difference to our family. Thank you for the support, reassurance, and dignity you provided throughout my dad's care.

With heartfelt appreciation,

SIM & FAMILY
JUNE 2026

MEET OUR VOLUNTEER – Julia

Born and raised in Penang, Julia made the move to Kuala Lumpur in the late 1970s, where she has since built her life and family. Today, she is a proud grandmother to two boys who bring her immense joy.

Julia joined AsPaC in 2019, inspired by a deeply personal experience. When her mother was under the care of Hospice Malaysia, Julia witnessed firsthand the compassion, dignity and comfort that hospice care brings. Grateful for the care her mother received, she felt a calling to give back—and found her way to AsPaC.

YOUR VOLUNTEER JOURNEY

For Julia, volunteering at AsPaC has been both meaningful and fulfilling. She cherishes the opportunity to contribute in her own way, supporting the palliative care team and being part of something larger than herself.

Her journey is one of quiet dedication—offering her time, skills, and heart to ensure that others receive the care and support they need.

IMPACT & MEANING

What gives Julia the greatest sense of purpose is witnessing the compassionate care extended to patients at the end of life—and the support given to their families.

Knowing that no one has to suffer alone, and that help is always available, brings her deep comfort. For Julia, this work is not just volunteering—it is a reminder of humanity at its most tender and meaningful moments.



MEET OUR VOLUNTEER – Julia

BEHIND THE SCENES

Julia plays an important role behind the scenes, helping to keep things running smoothly so the care team can focus on what matters most—patients.

Her contributions include:

- Assisting in fundraising efforts
- Updating and maintaining the patients' database
- Recording doctors' and nurses' patient visits
- Supporting administrative tasks that ease the workload of the care team
- Helping Sr Kris prepare memorial and anniversary cards

Through these efforts, Julia quietly enables doctors and nurses to spend more time where they are needed most—by the patient's side.

MESSAGE TO OTHERS

Julia's message is simple yet heartfelt:

Create awareness. Spread the word. Support our fundraising efforts.

And if you've ever thought about volunteering—

"Just go for it."

Because, as Julia shares, being part of this community brings immense joy, purpose and meaning



NEW APPOINTMENTS

Dr Griselda Pearl

I've recently joined ASPAC and am grateful to be part of the team.

I'm happy to be contributing to the work we do in supporting patients and families in palliative care.

It's been a meaningful and rewarding experience so far, and I look forward to continuing to learn and grow here





Atiswary Velu

Atiswary Velu is a registered nurse with over 10 years of nursing experience, having started her career in the Intensive Care Unit (ICU) in 2016. Her background in critical care has strengthened her clinical expertise, leadership, and ability to support patients and families through challenging moments. She is passionate about delivering compassionate, holistic, and person-centred palliative care, ensuring every patient is treated with dignity, comfort, and respect.

About Me – Anne De Souza

I am the Assistant Manager for Marketing & Fundraising at AsPaC. Before joining AsPaC, I gained extensive experience working with a cancer NGO, where I was involved in developing fundraising initiatives and public awareness campaigns.

One of my proudest achievements was starting **Relay For Life Kuala Lumpur**, a flagship cancer awareness and fundraising event that continues to make a meaningful impact today. I also collaborated with **Starbucks Malaysia** on the successful Wristband and e-Tag fundraising campaign, helping to raise both funds and awareness for the cause.

A true career highlight was being part of the team that brought the **World Cancer Congress 2018** to Malaysia for the very first time. During the congress, I managed seven key portfolios—an incredibly rewarding experience that showcased Malaysia on the global stage.
Outside of work, I enjoy dancing, cooking, playing the piano, reading and writing. I'm also an avid golfer.

I believe that every story has the power to inspire. Through marketing and fundraising, I hope to connect more people with AsPaC so that, together, we can make a meaningful difference in the lives of people living with life-limiting illnesses and provide comfort and support to their families.



NEW MERCHANDISE



NEW IN! ASPAC Merchandise – Stylish Aprons for Every Home!

Looking for a practical gift or something special for your own kitchen? Our beautiful Aspac Aprons are now available!

Floral Aprons – RM15 donation each
Batik Aprons – RM20 donation each



Floral Apron



Batik Apron

Features:
• Fits all sizes
• Two deep front pockets – perfect for your mobile phone, dish cloth, recipe cards, or kitchen essentials
• Comfortable, durable and ideal for everyday cooking and baking

Our batik aprons also make wonderful Malaysian souvenir gifts for family and friends overseas—beautiful, practical and uniquely Malaysian.

Every purchase supports Assisi Palliative Care's work in providing compassionate care to patients and their families.

TO ORDER OR ENQUIRE: WA us at 011-59233881 or contact our office 03-7783883

NEW IN! Doggie Bandanas & Matching Aprons

Treat your furry best friend to a stylish new look while supporting a meaningful cause!
Our adorable Doggie Bandanas are now available, and for even more fun, some of the designs have matching aprons so you and your pet can be 'matchy-matchy' on your walks at the park.

Doggie Bandanas – RM5 each

Every purchase supports ASPAC's fundraising efforts, helping us continue providing compassionate palliative care to those who need it most.

To place your order, send us a WA 011-59233881



STYLISH DOOR STOPPERS THAT KEEPS YOUR DOOR IN PLACE AND YOUR HOME LOOKING CHARMING!

More than just practical, these beautifully crafted pieces will blend seamlessly with your interior and add both charm and functionality to any room.

Each piece features a sturdy handle for easy lifting and is finished with delicate button and bow embellishments, giving it the look of a decorative home accessory rather than a simple door stopper.

Size: 8" x 8"
RM18 Donation for each

Practical | Stylish | Handmade with love



NEW ARRIVAL! Convertible Golf Hats

One hat, two ways to wear it!
Our stylish Convertible Golf Hats easily transform into a visor with a simple zip – giving you the flexibility to wear it your way while staying cool and protected under the sun.

Features:
✓ Converts from hat to visor in seconds
✓ Lightweight and comfortable
✓ Wide brim for excellent sun protection
✓ Perfect for golf, walking, travel, gardening, tennis and everyday outdoor activities
✓ Available in 7 beautiful designs

Make a **DONATION OF RM25** and receive a convertible golf hat/visor.
Your generous RM25 donation helps support AsPaC's free Hospice-At-Home Palliative Care services.

For enquiries/orders Call or WhatsApp 011-5923 3881.
Limited quantities available. Get your favourite design before it's gone













Our Latest Tote Bags!

NEW DESIGNS! Handmade Tote Bags

Looking for a stylish, practical tote that's one of a kind?
3 NEW DESIGNS of our handmade tote bags have arrived!

- Perfect for shopping, work, books, or everyday use
- Beautifully handcrafted with unique designs
- Durable, reusable and eco-friendly. (Our polka dot tote has an organiser attached)!

Every purchase helps support AsPaC's palliative care services

RM30 donation a piece

To purchase,
WhatsApp us at 011-5923 3881.

Stocks are limited, so grab your favourite design before it's gone!

SMALL HANDMADE BAGS - BIG ON CONVENIENCE!

Our Small Handmade Bags (10" × 10") are the perfect companion for life's little errands.

Whether you're making a quick trip to the neighbourhood grocery shop for bread, milk, tinned food or other daily essentials, these compact bags are just the right size.

They also make excellent shoe bags for travel, the gym, school or keeping an extra pair of shoes neatly stored in your car.

RM15 Donation per piece



HANDMADE TOTE BAGS FOR A CAUSE

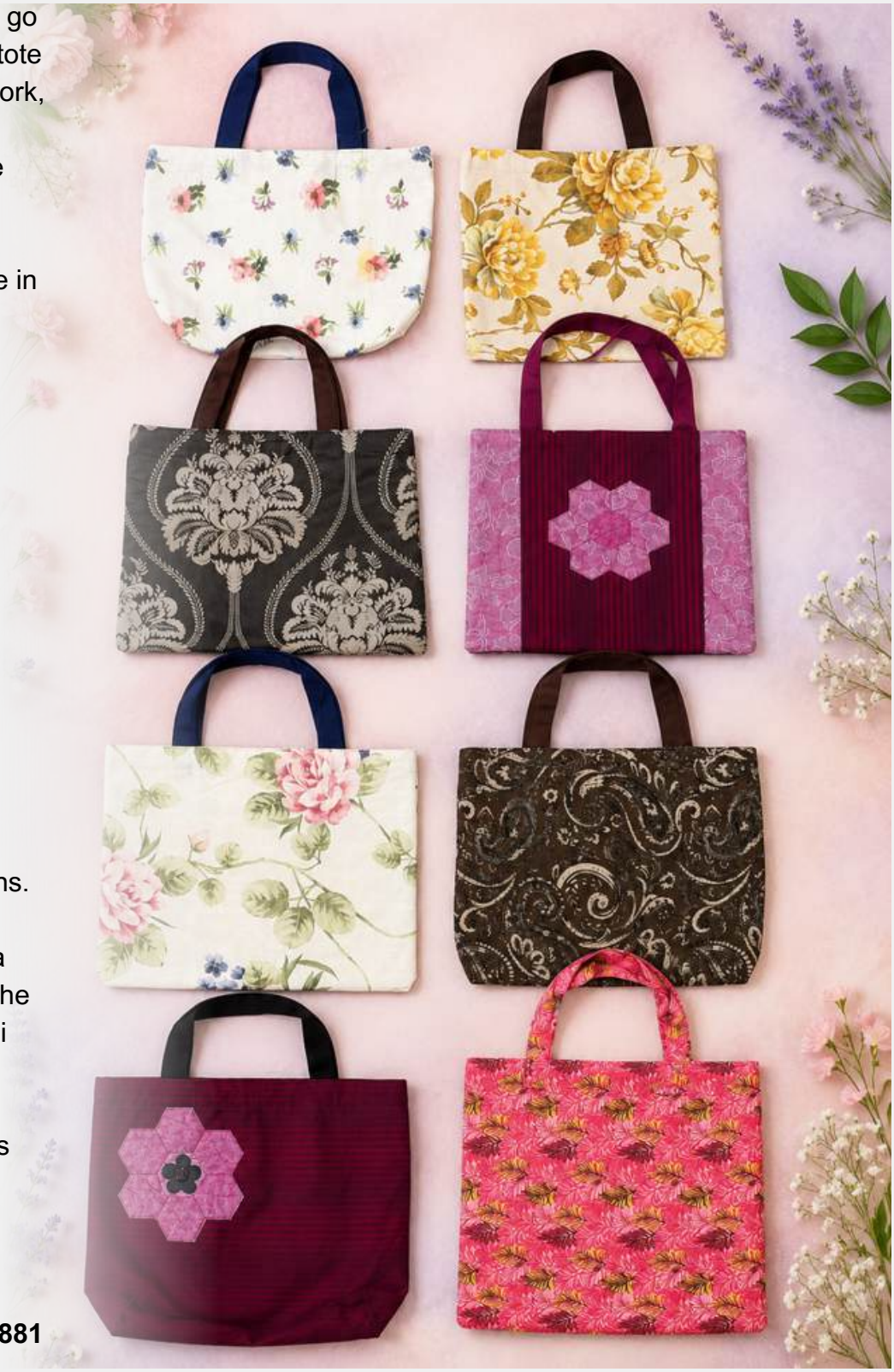
Carry kindness wherever you go with our beautiful handmade tote bags. Perfect for shopping, work, books, gifts or everyday use, each bag is unique and made with care.

Various designs and available in 3 sizes:

Small (S) – (10” x 10”) – RM5 Donation

Medium (M) – (12” x 10”) – RM10 Donation

Large (L) – (17” x 17”) – RM15 Donation



Visit us at AsPaC House,
No. 49 Jalan Railway 1/2,
46000 PJ
to select your favourite designs.

Every purchase helps make a difference because 100% of the proceeds go to AsPaC (Assisi Palliative Care Berhad) to support our free Hospice-at-Home Palliative Care services for patients with life-limiting illnesses.

For Enquiries/Orders
WhatsApp us at 011-5923 3881

Make a pledge today

Be a Friend of ASPAC

RM50 **is the <u>minimum cost</u> borne by us for visiting and treating ONE patient per day.**



Our nurse attending to patient.



Touch therapy for patient by ASPAC team members.



Our volunteers with a patient.

Your kind contribution will enable us to continue providing quality hospice home care to our patients.

About us...

Assisi Palliative Care Bhd (ASPAC) is a charitable, not-for-profit organization that provides hospice-at-home palliative care services covering areas up to 40km in distance from our centre in **Petaling Jaya**, **Selangor**.

The home care team comprises of doctors, nurses, a counseller and volunteers and is supported by administrative staff.

We provide FREE care for patients with advanced cancer and for those with progressive non-cancer illnesses e.g end-stage organ failure, etc. Patients are accepted via referrals by the attending doctor.

Our mission is to empower people to live with dignity & hope whilst coping with illness & loss by providing quality medical care, spiritual and psychosocial support.

TERMS AND CONDITIONS

Direct Debit Donor Programme

Processing of the donations and the management of the database and donor communications is by **ASPAC**. Each year, **Assisi Palliative Care Bhd** will allocate budget from various fundraising programmes which includes **Direct Debit Donor Programme** and its administration.

Donation made by Debit or Credit Card

The first deduction will be made within 7 to 10 working days upon your signed acknowledgement of the **Direct Debit Authorisation Form**. **Assisi Palliative Care Bhd** will continue to charge the amount indicated or the amount authorised by you to be deducted (which may differ from the amount indicated) to your debit/credit card, so long as there is no change in the name of the cardholder and the debit/credit card number,unless and until the authorisation is terminated by you.

Cash Donation

This programme **DOES NOT** allow us to accept cash donations.

Personal Data

All personal data collected, used and disclosed under this **Direct Debit Donor Programme** is managed by **Assisi Palliative Care Bhd** and its fundraising partners, in accordance to the **Personal Data Protection Act 2010**.

We will use this information in order to :

> administer your account with us;
> process donations made by you and orders or applications submitted by you.
> send you information and call you with regards to our events, programmes, services and fundraising;
> verify your identity;
> carry out donor profile analysis and make improvements to our organization's operations;
> obtain your view or comments about our programmes and services
> help us plan fundraising and/or other activities.

This authorisation will remain in force until terminated by written notice sent to **Assisi Palliative Care Bhd**, and upon receipt of your revocation in writting to **Assisi Palliative Care Bhd** or by phone call to **Assisi Palliative Care Bhd** and acknowledgement of the same.

Upon request, we will provide you access and will correct any error or omission in your personal data. No information, in whole or in part, in its paper or electronic format, will be disclosed, used, modified or reproduced for any other person or organisation, except in connection with these purposes stated.

DONATION FORM

NAME

NRIC / PASSPORT NO.

MOBILE NO. / HOME TELEPHONE NO.

EMAIL

ADDRESS

POSTCODE

Please accept my contribution of

☐ RM50 ☐ RM100 ☐ RM150

☐ Other amount : RM ----------

I would like to contribute regularly as follows

☐ Monthly ☐ Quarterly

☐ Half-yearly ☐ Yearly

Starting from : *Month* *Year*

to : *Month* *Year*

RM (*in numbers*) :

RM (*in words*) :

MODE OF PAYMENT

☐ By cheque (*Only for single donations*)

Cheque No. : ----------

Issuing Bank : ----------

☐ Bank Transfer (*Only for single donations*)

Payee Detail :

ASSISI PALLIATIVE CARE BERHAD

PUBLIC BANK A/C NO. : 31968057-28

☐ By Debit or Credit Card (Visa/Mastercard)

Debit / Credit Card No. :

Expiry Date : ----------

Issuing Bank : ----------

---------- ----------

Signature Date

DONOR SIGNATURE AND ACKNOWLEDGEMENT

I understand that by signing this **Direct Debit Authorisation Form**, I have read and understood the **Terms and Conditions** governing this **Authorisation**.

I also agree that my personal data provided is accurate and true, and consent to the collections, disclosure and use of this personal data by **Assisi Palliative Care Bhd** and its fundraising partners, the purpose of administration of this donation, in accordance with the **Personal Data Protection Act 2010**.

I consent to be acknowledged in publicity materials such as the annual reports, online platforms and event materials.

AsPAC
ASSISI PALLIATIVE CARE
Do Everything for Love
Even the Most Ordinary Things

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